

RJ Lindelof Mobile: **815-354-4531** Email: rj@rjlindelof.com Location: **Lake in the Hills, IL**
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Technology & Business Leader | Platform Modernization Expert | Scaling SaaS & Engineering Excellence

Proven Software Development Executive with 20 years of experience modernizing platforms, scaling SaaS solutions, and leading high-performing teams. Expertise in cloud-native architectures, API development, and CI/CD optimization to drive innovation, security, and scalability. Adept at aligning technology strategy with business objectives, fostering cross-functional collaboration, and mentoring teams to engineering excellence.

Professional Experience

Senior Director of Software Engineering | GlobalMed | Scottsdale, AZ (Remote) 2024 – 2025

- Led global teams & SaaS modernization, achieving HIPAA, SOC 2, ISO 27001 compliance.
- Redesigned eNcounter Now SaaS, reducing technical debt by 65% via .NET 8 upgrade.
- Optimized engineering & agile processes, increasing sprint velocity by 30%.
- Strengthened security, resolving 95% of critical vulnerabilities via OWASP/SAST testing.

Senior Director of Software Engineering | Successware | Columbia, MD (Remote) 2021 – 2024

- Modernized a legacy system to AWS, leveraging Terraform, Lambda, and Kubernetes.
- Scaled the engineering team by 80%, accelerating a full platform rewrite.
- Achieved a 99.95% uptime SLA, integrated AI-driven test automation, reducing manual testing by 30%.
- Streamlined CI/CD & DevOps, cutting non-production release issues by 45%.

Head of Software Engineering | Ruffalo Noel Levitz | Cedar Rapids, IA (Remote) 2019 – 2021

- Upgraded core technologies, reducing technical debt by 25%.
- Modernized UI with Bootstrap, reducing browser-related support tickets by 85%.
- Optimized CI/CD & system monitoring, cutting production failures by 40%.
- Reduced operational costs by 30%, replacing legacy communication systems.

Additional Leadership Roles

- **Head of Software Engineering | Debt Pay Pro | Schaumburg, IL (Hybrid) 2018 – 2019**
 - Led AWS migration, unified cross-functional teams, and reduced time-to-market by 90%.
 - **Head of Accelerated Solutions Group | Follett School Solutions | McHenry, IL (Hybrid) 2012 – 2017**
 - Founded an internal R&D startup, championed CI/CD adoption, and led Agile transformation.
 - **Senior Software Engineering Manager | Follett Learning | McHenry, IL (Hybrid) 2006 – 2012**
 - Led a team of 22 senior developers, scaling operations, integrating two technology platforms, and optimizing CI/CD pipelines to drive high-performance SaaS development.
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Education

- **Bachelor of Science in Computer Science** | Columbia College Chicago
 - **Associate of Science in Computer Science** | McHenry County College
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Certifications & Contributions

- **Industry Advisor**, Lake County Technology Campus - Providing industry insights and expertise to the technology campus, informing curriculum direction and program development.
- **Principal Tech Advisor**, Car-Dun-AI Training - Providing tech guidance & oversight for all club technology initiatives
- **Speaker and Sponsor** of the Software Craftsmanship McHenry County organization
- **Co-Author & Lead book reviewer** for Responsive Web Design with jQuery - ISBN 9781782163602